

20 May 2025 Corporate
Communications Department

WASA Provides Update on 24/7 Water Coverage in Trinidad and Tobago – Reaffirms commitment to service delivery

The Water and Sewerage Authority (WASA) acknowledges recent public discourse regarding historical and current levels of 24/7 pipe-borne water service coverage in Trinidad and Tobago. In keeping with our commitment to transparency, WASA hereby clarifies the factual status of service delivery to ensure the public is accurately informed.

WASA's verified records for the stated periods are as follows:

24/7 Supply Coverage (continuous service):

- 2024 (January to December): 19% of customers.
- 2025 (January to April): 27% of customers.

These figures reflect the Authority's ongoing efforts to address systemic challenges, including aging infrastructure, climate impacts, and operational inefficiencies. While progress has been incremental, WASA reiterates that achieving universal 24/7 coverage remains its paramount objective.

As the statutory body responsible for water management, WASA emphasizes that all official statistics are derived from rigorous monitoring and reporting mechanisms.

WASA reaffirms its dedication to delivering an equitable, reliable, and sustainable water supply to all citizens. Strategic initiatives, including infrastructure upgrades, leak reduction programs, and enhanced resource management, are being prioritized to accelerate improvements in service reliability. Collaborative partnerships with stakeholders and continued public support are vital to achieving these goals.

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